Resident Announcements

Mass Message Residents At Scale

Resident Announcement

Communities *

> Aura Estates

Channel *

> Email

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Hello, residents! 👋
Join us for a community gathering this Saturday at 4PM in the main lounge. Food and refreshments will be...

EliseCRM's Resident Announcement feature allows property teams to easily mass message residents across one or multiple communities to share alerts, reminders, and other information. Resident announcements can be used to message all resident contacts, or to target specific groups of residents.

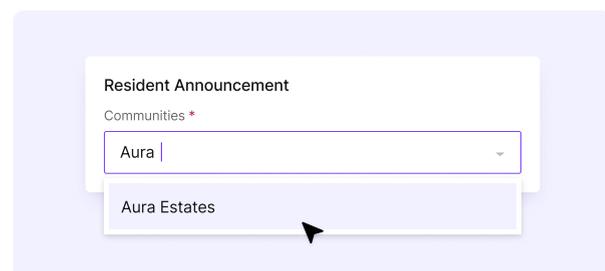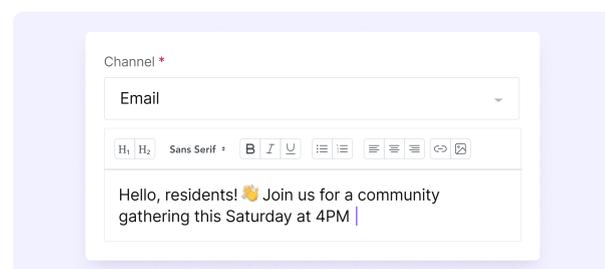| ✓	✓	✓	✓
Select Communities	Choose a Channel & Compose Your Message	Filter Your Recipients	Review, Send, & Track Your Message

Resident Announcement

Communities *

> Aura |

> Aura Estates

Select Your Target Communities

From the EliseCRM Contacts page, toggle to Resident contacts and click Create Resident Announcement. Select the communities you would like to message. You can message residents within one or multiple communities. Announcements can be created by community managers, resident managers, and org administrators.
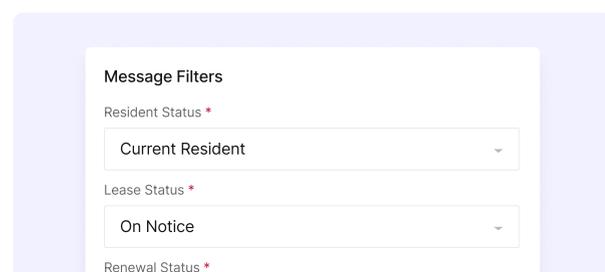
Channel *

> Email

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Choose A Delivery Channel & Compose Your Message

Messages can be delivered via SMS or email. SMS is best for urgent alerts, while email works well for longer messages. Then, compose your message. You can also attach media files to your message, such as flyers for resident events.

Message Filters
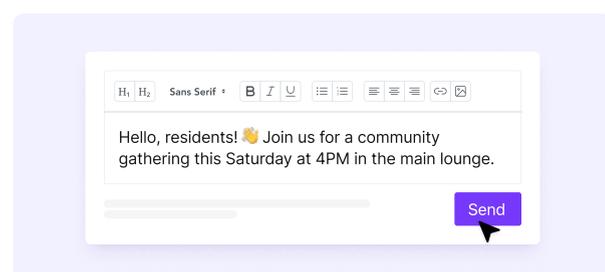
Resident Status *

> Current Resident

Lease Status *

> On Notice

Renewal Status *

Filter Your Recipients

Use filters to target a more specific group of residents. You can filter by characteristics like resident status, lease status, and renewal status. To message all current residents, simply set the Resident Status filter to Current Resident, and leave other filters blank.

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Send

Review, Send, & Track Your Message

Double-check your audience and message content. Your announcement will go out exactly as written, and to all residents for the selected communities and filters. Click "Send" to distribute. Review past resident announcements by going to the Activity tab and selecting Mass Messages.

Elise^AI

Reach out to support@meetelise.com with questions or issues.